

## KeyBanc Capital Markets

## Basic Materials \& Packaging Conference

September 13, 2016

## FORWARD-LOOKING STATEMENTS

- All presentations contain certain forward-looking information within the meaning of the Private Securities Litigation Reform Act of 1995. The words "may," "will," "expect," "intend," "estimate," "anticipate," "aspiration," "objective," "project," "believe," "continue," "on track" or "target" or the negative thereof and similar expressions, among others, identify forward-looking statements. All forward looking statements are based on information currently available to management. Such forward-looking statements are subject to certain risks and uncertainties that could cause events and the Company's actual results to differ materially from those expressed or implied. Please see the disclosure regarding forward-looking statements immediately preceding Part I of the Company's Annual Report on the most recently filed Form 10-K. The company assumes no obligation to update any forward-looking statements.


## REGULATION G

- These presentations may include certain non-GAAP financial measures like EBITDA and other measures that exclude special items such as restructuring and other unusual charges and gains that are volatile from period to period. Management of the company uses the non-GAAP measures to evaluate ongoing operations and believes that these non-GAAP measures are useful to enable investors to perform meaningful comparisons of current and historical performance of the company. All non-GAAP data in the presentation are indicated by footnotes. Tables showing the reconciliation between GAAP and non-GAAP measures are available at the end of this presentation and on the Greif website at www.greif.com.



## Greif strategy and Transformation commitments

| Best customer |  |  |  |
| :---: | :---: | :---: | :---: |
| service <br> company in <br> industrial <br> packaging | Mitigate risk <br> through a <br> diverse, global <br> portfolio | Comprehensive <br> packaging <br> provider, with <br> leverage to the <br> industrial <br> economy | Reliable <br> earnings and <br> cash flow <br> generation | | Share price |
| :---: |
| growth and |
| substantial and |
| secure dividend |
| yield |


| 2015 | 2016 | 2017 |  |
| :---: | :---: | :---: | :---: |
| - Embarked on Transformation process <br> - Completed portfolio review <br> - Held Greif's first Investor Day <br> - Published 2017 Transformation commitments | New direction: <br> - New leadership <br> - Customer service excellence <br> - Execution discipline | (\$M) | RUN RATE COMMITMENTS |
|  |  | Net Sales | \$3,500 |
|  |  | Gross Profit | \$720-\$730 |
|  |  | SG\&A | \$345-\$355 |
|  |  | Operating Profit Before Special Items ${ }^{1}$ | \$365-\$385 |
|  |  | Free Cash Flow ${ }^{2}$ | \$205-\$225 |
| 2017 Transform | OPBSI Commitment | ct and updated | for F/X change |

## VISION:

In Industrial Packaging, be the best performing customer service company in the world

## Three strategic priorities:

(1) Building teams aligned to value delivery

2 Customer service excellence
(3) Achieving transformational performance


## Our vision is founded in the service-profit chain

## Gallup survey findings: Higher engagement leads to better performance ${ }^{1}$



- New leadership team
- Colleague engagement
- Culture of accountability with incentives aligned to value creation


Greif Global Net Promoter Score (NPS)

- Studies indicate direct correlation between an increase in customer loyalty and profitable growth ${ }^{1}$
- Customer Satisfaction Index (CSI)
- Year over year and sequential improvement in CSI scores at Q3 2016
- Net Promoter Score (NPS)
- Finalizing preparations for next survey


Greif 2014 and 2017 financial ratios

|  | 2014 Actual | 2017 run rate <br> commitments |
| :--- | :---: | :---: |
| Gross Profit | $19.1 \%$ | $20.0 \%$ |
| SG\&A | $11.7 \%$ | $10.0 \%$ |
| Operating Profit <br> before Special Items |  |  |
| Operating Working Capital |  |  |

Greif's trailing four quarter gross margin percentage $\mathbf{= 2 0 . 1 \%}$


Greif 2017 consolidated Transformation commitments

| (\$M) | 2017 run rate commitments: June 10, 2015 | 2017 run rate commitments: June 24, 2016 |
| :---: | :---: | :---: |
| Net Sales | \$3,831 | \$3,500 |
| Gross Profit | \$760-\$770 | \$720-\$730 |
| SG\&A | \$375-\$385 | \$345-\$355 |
| Operating Profit before Special Items ${ }^{1}$ | \$375-\$395 | \$365-\$385 |
| Free Cash Flow ${ }^{2}$ | \$225-\$235 | \$205-\$225 |
| Greif 2017 consolidated Transformation Operating Profit Before Special Item commitment updated for foreign exchange changes only |  |  |

[^0]

## Improving financial performance

Focus is on expanding the quality - versus the quantity - of market share


- Pursuing a variety of drivers to improve and sustain gross margins. Examples:

Improving production efficiencies

- Heightened attention on underperforming plants
- Reducing corrective action rates and unplanned downtime

Price/product mix management activities

- Non-material price increases
- SKU pruning


## Annual SG\&A expense (\$M)



- Sustainable SG\&A reductions implemented
- Additional, but smaller, opportunities exist
- Improved culture of accountability

- 2016 Free Cash Flow anticipated to double 2015 performance - further expansion in 2017



## Fund maintenance and capital projects

- Enterprise wide focus; reward demonstrated performance
- Appropriate maintenance capital spending
- Return on capital must exceed cost of capital for organic growth projects

Expanding Free
Cash Flow Generation

Pay steady dividends

- Class A: \$1.68 per share per year
- Class B: $\$ 2.51$ per share per year


## Reduce debt

- Achieve target leverage ratio: $2.0-2.5 \mathrm{X}$


## Post Transformation, advance Pivot to Growth opportunities

- Pursue selective external growth opportunities, leveraging past lessons to achieve optimal strategic fit


## GREIF OFFERS INDUSTRY LEADING YIELDS

Dividend and Free Cash Flow yield comparison


## Debt profile (\$M) at July 31, 2016



[^1]- Leverage ratio of 2.5X at Q3 2016
- Target leverage ratio of $2.0-2.5 \mathrm{X}$ coming out of 2017
- Declining debt profile and improved ratings
- \$300M in senior notes due in 2017
- Exploring multiple refinancing options available due to low leverage, improved results and strong balance sheet
- Moody's recently upgraded ratings outlook from "negative" to "stable"



## Q3 2016 earnings highlights

|  | Q3 2016 | Q3 2015 |
| :---: | :---: | :---: |
| Net Sales After Divestitures and Currency Translation ${ }^{1}$ | \$904 | \$906 |
| Operating Profit | \$72 | \$44 |
| Operating Profit Before Special Items ${ }^{2}$ | \$84 | \$79 |
| Net Income Attributable to Greif, Inc. | \$46 | \$9 |
| Net Income Attributable to Greif, Inc. Before Special Items ${ }^{2}$ | \$54 | \$35 |
| Class A Earnings Per Share | \$0.78 | \$0.15 |
| Class A Earnings Per Share Before Special Items ${ }^{2}$ | \$0.91 | \$0.60 |
| Free Cash Flow ${ }^{3}$ | \$74 | \$62 |

Operating profit before special items improvement YoY and sequentially versus Q2 2016

Note: A reconciliation of the differences between all non-GAAP financial measures used in this presentation with the most directly comparable GAAP financial measures is included in the appendix of this presentation

|  | Guidance @ | Guidance @ | Guidance @ |
| :--- | :---: | :---: | :---: |
| 3/7/2016 | $6 / 8 / 2016$ | $8 / 31 / 2016$ |  |
| Class A EPS per share $(\$ / \mathrm{sh})^{1}$ | $\$ 2.10-\$ 2.40$ | $\$ 2.20-\$ 2.46$ | $\$ 2.36-\$ 2.56$ |
| Capital expenditure $(\$ \mathrm{M})$ | $\$ 99-\$ 124$ | $\$ 99-\$ 124$ | $\$ 95-\$ 110$ |
| Free Cash Flow $(\$ \mathrm{M})^{2}$ | $\$ 125-\$ 150$ | $\$ 130-\$ 160$ | $\$ 160-\$ 190$ |
| Restructuring expense $(\$ \mathrm{M})$ | $\$ 15-\$ 25$ | $\$ 20-\$ 30$ | $\$ 20-\$ 30$ |
| GAAP tax rate | $39 \%-41 \%$ | $39 \%-41 \%$ | $35 \%-38 \%$ |

## Factors contributing to guidance:

- Greif's fiscal year 2016 outlook is reflected above. The company's ongoing emphasis on customer service excellence and fundamental operational improvements will more than offset the impacts of a continued sluggish global industrial economy, a challenged containerboard pricing environment for the remainder of the fiscal year and weaker than expected seasonal agricultural sales.
Fiscal year 2016 Class A EPS per share and free cash flow guidance raised



## Appendix



Rigid Industrial Packaging \& Services
\$2,586M


Paper Packaging \& Services

2015 Revenue:
\$676M


Flexible Products \& Services

2015 Revenue:
\$323M


Land
Management

2015 Revenue: \$32M

## COMPREHENSIVE PACKAGING PROVIDER WITH DIVERSE OFFERING



## Optimize and strengthen the portfolio

- 22 divestitures and 13 closed operations
- Targeted growth:
- $21 \%$ volume growth - global Intermediate Bulk Containers (IBC) ${ }^{1}$
- $28 \%$ revenue growth - Paper Packaging specialty products ${ }^{1}$
- New facilities:
- Germany IBC/reconditioning plant
- Saudi Arabia steel drum plant
- CorrChoice sheet feeder

Great progress made on the Transformation commitments

Expanding margins through fundamental operating improvements

- $20.1 \%=$ Trailing four quarter gross profit margin
- Disciplined execution of commercial excellence, supply chain and operational excellence
- Pursuing quality of market share over quantity and enhancing product mix for profitability

Great progress made on the Transformation commitments

## Fiscal discipline

- 2X improvement in anticipated Free Cash Flow ${ }^{1}$ between 2015 and 2016
- \$84M reduction in SG\&A between 2014 and 2015, \$30-\$35M reduction in 2016
- Cost control mechanisms implemented for sustainability


Great progress made on the Transformation commitments

RIGID INDUSTRIAL PACKAGING \& SERVICES:

| (\$M) | 2017 run rate <br> commitments: <br> June 10, 2015 | 2017 run rate <br> commitments: <br> June 24, 2016 | Trends |
| :--- | :---: | :---: | :---: |
| Net Sales | $\$ 2,605$ | $\$ 2,544$ | Accelerating gross profit <br> improvement |
| Gross Profit | $\$ 495-\$ 505$ | $\$ 506-\$ 516$ | $\$ 280-\$ 285$ |
| SG\&A | $\$ 256-\$ 261$ | Focused on quality of <br> market share over <br> quantity of market share |  |
| Operating Profit <br> before Special ltems${ }^{1}$ | $\$ 215-\$ 220$ | $\$ 250-\$ 255$ |  |

PAPER PACKAGING \& SERVICES:
2017 TRANSFORMATION COMMITMENTS

| $(\$ M)$ | 2017 run rate <br> commitments: <br> June 10, 2015 | 2017 run rate <br> commitments: <br> June 24, 2016 | Trends |
| :--- | :---: | :---: | :---: |
| Net Sales | $\$ 887$ | $\$ 640$ | Weaker containerboard <br> pricing and higher fiber <br> costs year to date |
| Gross Profit | $\$ 195-\$ 205$ | $\$ 152-\$ 162$ | $\$ 46-\$ 51$ |

> Network performance helping to offset a challenging environment

FLEXIBLE PRODUCTS \& SERVICES:

| $(\$ M)$ | 2017 run rate <br> commitments: <br> June 10, 2015 | 2017 run rate <br> commitments: <br> June 24,2016 | Trends |
| :--- | :---: | :---: | :---: |
| Net Sales | $\$ 315$ | $\$ 290$ | Instilling a sense of <br> urgency to fix |
| Gross Profit | $\$ 55-\$ 65$ | $\$ 43-\$ 53$ | underperforming <br> operations |
| SG\&A | $\$ 45-\$ 50$ | $\$ 38-\$ 43$ | $\$ 5-\$ 10$ |
| Operating Profit <br> before Special Items | $\$ 10-\$ 15$ |  |  |

## Accelerating the pace of change at FPS

LAND MANAGEMENT:

| $(\$ M)$ | 2017 run rate <br> commitments: <br> June 10, 2015 | 2017 run rate <br> commitments: <br> June 24, 2016 |  |
| :--- | :---: | :---: | :---: |
| Net Sales | $\$ 24$ | $\$ 26$ | Trends |
| Gross Profit | $\$ 5-\$ 15$ | $\$ 4-\$ 14$ |  |
| SG\&A | $\$ 0-\$ 5$ | $\$ 0-\$ 5$ |  |
| Operating Profit <br> before Special Items${ }^{1}$ | $\$ 5-\$ 10$ | $\$ 4-\$ 9$ |  |

- Assumed market growth rate of 0-1\%
- Raw material costs assumed flat against current indices in the markets in which we participate
- Major raw material price increases are passed to customers through price adjustment mechanisms in contracts or otherwise with customary delay
- The FX impact was calculated using actual year to date FX rates in 2016 through April and the assumption that the rates remain constant at the April rates through the remainder of the year
- Salary/wage increase assumed at historical rates
- For purposes of calculation of run rate free cash flow exiting 2017, we have assumed an effective cash tax rate range of $37-40 \%$
- Cap-Ex at \$90-120M
- \$75-85M restructuring costs estimated for 2015-17 period
- All divestitures completed by the end of FY2016; no material acquisitions


## GAAP TO NON-GAAP RECONCILIATION:

## RECONCONCILIATION OF NET SALES EXCLUDING THE IMPACT OF DIVESTITURES AND CURRENCY TRANSLATION

\$ Millions

|  | Three months ended July 31, |  |  |  | (Decrease) in Net Sales (\$) |  | $\begin{aligned} & \text { (Decrease) in } \\ & \text { Net Sales (\%) } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2016 |  | 2015 |  |  |  |  |
| Net Sales | \$ | 845.0 | \$ | 930.0 | \$ | (85.0) | (9.1)\% |
| Impact of Divestitures |  | 1.5 |  | 24.2 |  |  |  |
| Net Sales excluding the impact of divestitures | \$ | 843.5 | \$ | 905.8 |  |  |  |
| Currency Translation |  | (60.7) |  | N/A |  |  |  |
| Net Sales excluding the impact of divestitures and currency translation | \$ | 904.2 | \$ | 905.8 | \$ | (1.6) | (0.2)\% |


|  | Nine months ended July 31, |  |  |  | (Decrease) inNet Sales (\$) |  | $\begin{aligned} & \text { (Decrease) in } \\ & \text { Not Sales (\%) } \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2016 |  | 2015 |  |  |  |  |
| Net Sales | \$ | 2,456.0 | \$ | 2,748.2 | \$ | (292.2) | (10.6)\% |
| Impact of Divestitures |  | 48.6 |  | 119.5 |  |  |  |
| Net Sales excluding the impact of divestitures | \$ | 2,407.4 | \$ | 2,628.7 |  |  |  |
| Currency Translation |  | (194.3) |  | N/A |  |  |  |
| Net Sales excluding the impact of divestitures and currency translation | \$ | 2,601.7 | \$ | 2,628.7 | \$ | (27.0) | (1.0)\% |

## GAAP TO NON-GAAP RECONCILIATION:

SEGMENT AND CONSOLIDATED OPERATING PROFIT (LOSS) BEFORE SPECIAL ITEMS

| \$ Millions | Three months ended July 31, |  |  |  | Nine months ended July 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2016 |  | 2015 |  | 2016 |  | 2015 |  |
| Operating profit (loss): |  |  |  |  |  |  |  |  |
| Rigid Industrial Packaging \& Services | \$ | 56.7 | \$ | 29.5 | \$ | 113.4 | \$ | 75.5 |
| Paper Packaging \& Services |  | 19.1 |  | 21.5 |  | 64.4 |  | 76.7 |
| Flexible Products \& Services |  | (5.9) |  | (9.7) |  | (11.9) |  | (23.8) |
| Land Management |  | 1.7 |  | 2.9 |  | 6.1 |  | 32.3 |
| Total operating profit (loss) |  | 71.6 |  | 44.2 |  | 172.0 |  | 160.7 |
| Restructuring charges: |  |  |  |  |  |  |  |  |
| Rigid Industrial Packaging \& Services |  | 6.9 |  | 11.6 |  | 11.2 |  | 20.4 |
| Paper Packaging \& Services |  | 1.1 |  | 0.5 |  | 1.1 |  | 1.0 |
| Flexible Products \& Services |  | 2.2 |  | 4.1 |  | 5.6 |  | 5.3 |
| Total restructuring charges |  | 10.2 |  | 16.2 |  | 17.9 |  | 26.7 |
| Acquisition-related costs: |  |  |  |  |  |  |  |  |
| Rigid Industrial Packaging \& Services |  | - |  | 0.1 |  | 0.1 |  | 0.3 |
| Total acquisition-related costs |  | - |  | 0.1 |  | 0.1 |  | 0.3 |
| Timberland gains: |  |  |  |  |  |  |  |  |
| Land Management |  | - |  | - |  | - |  | (24.3) |
| Total timberland gains |  | - |  | - |  | - |  | (24.3) |
| Non-cash asset impairment charges: |  |  |  |  |  |  |  |  |
| Rigid Industrial Packaging \& Services |  | 1.3 |  | 16.4 |  | 39.8 |  | 21.3 |
| Paper Packaging \& Services |  | - |  | 0.3 |  | 1.5 |  | 0.8 |
| Flexible Products \& Services |  | 2.8 |  | 0.9 |  | 3.6 |  | 0.2 |
| Total non-cash asset impairment charges |  | 4.1 |  | 17.6 |  | 44.9 |  | 22.3 |
| (Gain) loss on disposal of properties, plants, equipment and businesses, net: |  |  |  |  |  |  |  |  |
| Rigid Industrial Packaging \& Services |  | (1.4) |  | (7.1) |  | (11.2) |  | 2.4 |
| Paper Packaging |  | (0.3) |  | 0.1 |  | (0.4) |  | - |
| Flexible Products \& Services |  | (0.1) |  | 0.3 |  | (1.0) |  | (0.5) |
| Land Management |  | (0.2) |  | (1.4) |  | (1.0) |  | (2.7) |
| Total (gain) loss on disposal of properties, plants, equipment and businesses, net |  | (2.0) |  | (8.1) |  | (13.6) |  | (0.8) |
| Impact of Venezuela devaluation on cost of products sold |  |  |  |  |  |  |  |  |
| Rigid Industrial Packaging \& Services |  | - |  | 9.3 |  | - |  | 9.3 |
| Total Impact of Venezuela devaluation on cost of products sold |  | - |  | 9.3 |  | - |  | 9.3 |
| Operating profit (loss) before special items: |  |  |  |  |  |  |  |  |
| Rigid Industrial Packaging \& Services |  | 63.5 |  | 59.8 |  | 153.3 |  | 129.2 |
| Paper Packaging \& Services |  | 19.9 |  | 22.4 |  | 66.6 |  | 78.5 |
| Flexible Products \& Services |  | (1.0) |  | (4.4) |  | (3.7) |  | (18.8) |
| Land Management |  | 1.5 |  | 1.5 |  | 5.1 |  | 5.3 |
| Total operating profit (loss) before special items | \$ | 83.9 | \$ | 79.3 | \$ | 221.3 | \$ | 194.2 |

## GAAP TO NON-GAAP RECONCILIATION:

## NET INCOME AND CLASS A EARNINGS PER SHARE EXCLUDING SPECIAL ITEMS

\$ Millions and \$/sh



|  | Q3 2016 |  | Q2 2016 |  | Q1 2016 |  | Q4 2015 |  | Trailing Twelve Months |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | \$ | \% | \$ | \% | \$ | \% | \$ | \% | \$ | \% |
| Net Sales | 845.0 |  | 839.6 |  | 771.4 |  | 868.5 |  | 3,324.5 |  |
| Gross Profit | 176.5 | 20.9\% | 173.7 | 20.7\% | 151.3 | 19.6\% | 168.0 | 19.3\% | 669.5 | 20.1\% |
| Gross Profit after Venezuela inventory revaluation | 176.5 | 20.9\% | 173.7 | 20.7\% | 151.3 | 19.6\% | 168.0 | 19.3\% | 669.5 | 20.1\% |
| SG\&A | 92.6 | 11.0\% | 94.5 | 11.3\% | 93.2 | 12.1\% | 96.0 | 11.1\% | 376.3 | 11.3\% |
| OPBSI | 83.9 | 9.9\% | 79.3 | 9.4\% | 58.1 | 7.5\% | 72.0 | 8.3\% | 293.3 | 8.8\% |

## GAAP TO NON-GAAP RECONCILIATION:

FREE CASH FLOW

## \$ Millions

Net cash provided by operating activities
Less: Cash paid for capital expenditures
Free Cash Flow

FREE CASH FLOW ${ }^{1}$

| Three months ended July 31, |  |  |  | Nine months ended July 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2016 |  | 2015 |  | 2016 |  | 2015 |  |
| \$ | 100.3 | \$ | 99.9 | \$ | 158.0 | \$ | 73.4 |
|  | (26.6) |  | (38.4) |  | (71.4) |  | (108.2) |
| \$ | 73.7 | \$ | 61.5 | \$ | 86.6 | \$ | (34.8) |

FREE CASH FLOW FROM VENEZUELA OPERATIONS ${ }^{2}$


## FREE CASH FLOW EXCLUDING THE IMPACT OF VENEZUELA OPERATIONS³ ${ }^{3}$

|  | Three months ended July 31, |  |  |  | Nine months ended July 31, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2016 |  | 2015 |  | 2016 |  | 2015 |  |
| Net cash provided by operating activities excluding the impact of Venezuela operations | \$ | 100.3 | \$ | 104.2 | \$ | 158.0 | \$ | 72.1 |
| Less: Cash paid for capital expenditures excluding the impact of Venezuela operations |  | (26.6) |  | (38.4) |  | (71.4) |  | (93.8) |
| Free Cash Flow Excluding the Impact of Venezuela Operations | \$ | 73.7 | \$ | 65.8 | \$ | 86.6 | \$ | (21.7) |

## 2016 PROJECTED FREE CASH FLOW ${ }^{1}$

|  | Forecast Range |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Scenario 1 |  | Scenario 2 |  |
| Net cash provided by operating activities | \$ | 255.0 | \$ | 300.0 |
| Less: Cash paid for capital expenditures |  | (95.0) |  | (110.0) |
| Free Cash Flow | \$ | 160.0 | \$ | 190.0 |

## 2017 RUN RATE FREE CASH FLOW COMMITMENT ${ }^{2}$

|  | Forecast Range |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Scenario 1 |  | Scenario 2 |  |
| Net cash provided by operating activities | \$ | 295.0 | \$ | 345.0 |
| Less: Cash paid for capital expenditures |  | (90.0) |  | (120.0) |
| Free Cash Flow | \$ | 205.0 | \$ | 225.0 |

## YTD GAAP TO NON-GAAP RECONCILIATION:

Operating profit (loss):
Rigid Industrial Packaging \& Services
Paper Packaging
Flexible Products \& Services
Land Management
Total operating profit (loss)
Restructuring charges:
Rigid Industrial Packaging \& Services
Paper Packaging
Flexible Products \& Services
Land Management
Total restructuring charges
Acquisition-related costs:
Rigid Industrial Packaging \& Services
Total acquisition-related costs
Timberland gains:
Land Management
Total timberland gains
Non-cash asset impairment charges:
Rigid Industrial Packaging \& Services
Paper Packaging
Flexible Products \& Services
Total non-cash asset impairment charges
(Gain) loss on disposal of properties
Rigid Industrial Packaging \& Services
Paper Packaging
Flexible Products \& Services
Land Management
Total (gain) loss on disposal of properties, plants, equipment and businesses, net
Impact of Venezuela devaluation on cost of products sold:
Rigid Industrial Packaging \& Services
Total Impact of Venezuela devaluation on cost of products sold
Operating profit (loss) before special items:
Rigid Industrial Packaging \& Services
Paper Packaging
Flexible Products \& Services
Land Management
Total operating profit (loss) before special items

Three months ended October 31
$\qquad$

Twelve months ended October 31
$\qquad$ 2015


## GAAP TO NON-GAAP RECONCILIATION:

## CONSOLIDATED OPERATING PROFIT (LOSS) BEFORE SPECIAL ITEMS FOR FY 2014 AND PERCENTAGE OF SALES

\$ Millions

|  | Fiscal Year |  |
| :---: | :---: | :---: |
|  | 2014 |  |
| Operating profit | \$ | 249.3 |
| Restructuring charges |  | 16.1 |
| Acquisition related costs |  | 1.6 |
| Non cash asset impairment charges |  | 85.8 |
| Timberland gains |  | (17.1) |
| (Gain) loss on disposal of properties, plants and equipment and businesses, net |  | (19.8) |
| Operating profit before special items | \$ | 315.9 |
| Revenues | \$ | 4,239.1 |
| Operating profit before special items as a percentage of sales |  | 7.5\% |


| FY 2014 |  |
| :---: | :---: |
| $\$$ | 501 |
| $\$$ | 381 |
| \$ | $(471)$ |
| $\$$ | 411 |

Net Sales \$ 4,239.1
OWC as \% of Net Sales 9.7\%
\$ Millions

|  | Three months October 31 |  | Twelve months October 31 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2015 | 2014 |
| Net cash provided by operating activities | \$ 132.9 | \$ 145.0 | \$ 206.3 | \$ 261.8 |
| Less: Capital expenditures | (27.6) | (43.9) | (135.8) | (137.9) |
| Free Cash Flow | \$ 105.3 | \$ 101.1 | \$ 70.5 | \$ 123.9 |

## FREE CASH FLOW EXCLUDING THE IMPACT OF VENEZUELA OPERATIONS

|  | Three months October 31 |  | Twelve months October 31 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2015 | 2014 |
| Net cash provided by operating activities | \$ 133.1 | \$ 142.7 | \$ 202.2 | \$ 256.9 |
| Less: Capital expenditures | (27.6) | (43.9) | (121.8) | (137.9) |
| Free Cash Flow | \$ 105.5 | \$ 98.8 | \$ 80.4 | \$ 119.0 |

- Customer Satisfaction Index: Customer Satisfaction Index is an internal measure of a plants or businesses performance against selected parameters that customers experience, giving us an indication of our level of meeting our customers basic needs. Components include: customer complaints received; customer complaints open greater than 30 days; credits raised; number of late deliveries; and the number of deliveries. Categories are weighted by importance. Customer complaints and customers weighting for complaint responses may be considered more important than a credit request. Late delivery to a customer may also be more inconvenient than a credit. Therefore each category is measured, multiplied by a factor, before adding all the scores together.
- Net Promoter Score: a management tool that can be used to gauge the loyalty of a firm's customer relationships. It serves as an alternative to traditional customer satisfaction research and claims to be correlated with revenue growth. NPS can be as low as -100 (everybody is a detractor) or as high as +100 (everybody is a promoter). An NPS that is positive (i.e., higher than zero) is felt to be good, and an NPS of +50 is excellent.
- With respect to all forward looking non-GAAP measures including Operating Profit Before Special Items and Free Cash Flow, no reconciliation is included in this presentation because, due to the high variability and difficulty in making accurate forecasts and projections of some of the excluded information, together with some of the excluded information not being ascertainable or accessible, we are unable to quantify certain amounts that would be required to be included in the most directly comparable GAAP financial measure without unreasonable efforts.


[^0]:    'Specia items include restructuring charges, acquistion-related costs, timberland gains, non-cash asset impaiment charges and gain or loss on disposal of properties, plants, equipment and businesses, net. No reconciliation of 2017 Run Rate Commitments for Operating Profit Before Specia liems, a non-GAAP financial measure which
    excludes the foregoing special items, is includud in this presentation because, due to the high variabiity and difificulty in making accurate forecasts and projections of some of the excluded information, together with some of the excluded intormation not being ascertainable or accessible, we are unable to quantify certain amounts that would be
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[^1]:    - Other debt

    ■US asset securitization

    - Public debt

